

Deaf and Hard of Hearing Services  
Questions and Answers  
April 9, 2009

**1. For the solicitation, would grantees need to serve all sites in the Workforce Service Sites (i.e., all four sites in the “San Francisco” area), or could we propose to serve just one EDD location in the region (i.e., services to be provided only at the EDD office at 801 Turk Street in San Francisco and not at EDD sites in Campbell, Fremont, or Oakland).**

Applicants may submit proposals to provide services for one or multiple sites. Please review Section 1. Part C & D.

**2. Would staffing need to be present during all the hours of EDD operations between Monday-Friday from 8:00 a.m. to 5:00 p.m., (40 hours a week) or could services be staggered through the week (i.e., offered three days a week at one site, and then two days a week at another location)?**

Grantees must provide services during normal hours of 8:00 a.m. through 5:00 p.m. Monday through Friday in designated EDD Workforce Services offices or specified contracted hours in Partner or One-Stop sites. Please review Section 1. Part D. and Section 2. Part B.